

Blanchard Valley Health System

This document summarizes Blanchard Valley Health System's efforts to address the community health needs identified in the Community Health Assessment (CHA).

CHNA Activities

2018 - 2021

Priority Topic	Strategy	Goal	Objective	BVHS Community Health Promoting Activities
Priority #1: Mental Health & Addiction	Strategy 1: Trauma-informed health care	Reduce suicide ideation	Increase the use of trauma screening by 15%	<ol style="list-style-type: none"> 100% of Blanchard Valley Hospital inpatient behavioral health associates have trauma informed care training annually including leadership, staff, peer support, and all behavioral health social workers. Since 2019, 100% of behavioral health social workers are trained on Adverse Childhood Experiences (ACEs) upon hire.
	Strategy 2: Mobilize response and stabilization services	Reduce suicide ideation	Determine the feasibility of the development of comprehensive mobile response and stabilization services.	<ol style="list-style-type: none"> BVHS began offering two withdrawal management programs in 2018: maternal opiate medical support (MOMS) and medical withdrawal management (MWM). Through the years, BVHS continues to work with community partners on referrals and process. June 2019 BVHS hired 24/7 behavioral health social work team to respond to mental health and/or substance use disorder crisis in the ED and also consults on medical floors for secondary needs. Behavioral Health social work team collaborates and makes referrals to outpatient programs as indicated. Also, referral to a quick response team (QRT) for opiate overdose. Every patient seen by behavioral health social work team in crisis that is discharged from the ED has a referral faxed to a mental health or substance use agency of patients choice. Psychiatric Center of Northwest Ohio implemented telemedicine a month in to the pandemic. Currently there is still about 77% of outpatient visits that prefer telemedicine.
	Strategy 4: Community awareness and education of risky behaviors and substance abuse issues and trends	Educate community members on substance abuse issues and trends	Develop at least 3 awareness programs and workshops focusing on risky behaviors and substance abuse issues and trends.	<ol style="list-style-type: none"> In 2018 began maternal opiate medical support (MOMS) project for mothers who struggle with opioid dependence. This project aims to engage women in obstetric care and coordinate care for treatment to promote the best outcomes for mom and baby. In 2020, BVHS began identifying women after delivery that were not in MOMS to meet with and offer MOMS. BVHS began offering medical withdrawal management (MWM) in 2018. MWM services and peer support services were expanded in November 2020 to accommodate individuals admitted to Bluffton hospital when Findlay hospital was at full capacity. Collaborated with Hancock Public Health and medical floors on better process for narcan kit distribution. This is now happening from all areas including ED Findlay, ED and inpatient Bluffton, all medical floors, OB and Orchard Hall.
#2 Chronic Disease	Strategy 6: Implement diabetes prevention programs:	Reduce diabetes and complications in adults	Partnerships to promote programming	<ol style="list-style-type: none"> The out-patient diabetic program for care was expanded to a new diabetic clinic. Partnering with HPHS mobile unit An inpatient committee chaired by Quality established best practice protocols for diabetic treatment that were incorporated into standard diabetic orders for providers. Elements included a protocol and referral process for a new diabetes diagnosis.
	Strategy 7: Prediabetes screening and referrals:	Reduce diabetes and complications in adults	Increase prediabetes referrals by 15% at BVHS	<ol style="list-style-type: none"> Hancock Medical Group has been used to establish protocols for screening in practitioner offices, diagnostic testing, and treatment regimens in addition to formularies for providing cost-effective medications including insulin. HemoglobinA1c is used for monitoring the effectiveness of diabetic treatment and is a POAP scorecard metric for BVMP practices.
	Strategy 8: Advance care directives	Improve quality of care at the end of life	Increase the percentage of Hancock County residents who reported they have a living will and/or durable power of attorney	<ol style="list-style-type: none"> Implemented a three year plan with Toledo Hospital Council and Respecting Choices from LaCross Wisconsin to train facilitators for advance directives. 17 trained: Provided continuing education to the medical staff about Advance directives yearly During Covid, worked with all surrounding nursing homes to encourage and document advance Directives to reduce transfers and understand patient choices Using the BVHS Ethics committee, established protocols for potential use of scarce resources during the pandemic Worked with Cerner to provide immediate access to Advance Care documentation for any patient in the BVHS system Through Public Relation, provided multiple communications via local newspapers and radio stations plus Facebook Live presentations concerning advance planning Encouraged the local Bar Association to advocate for advance planning Expanded access to Advance Care Planning in the hospital during Covid with care navigators and telemedicine

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This document summarizes Blanchard Valley Health System's impact on community health needs identified in the Community Health Assessment (CHA).

CHNA IMPACT

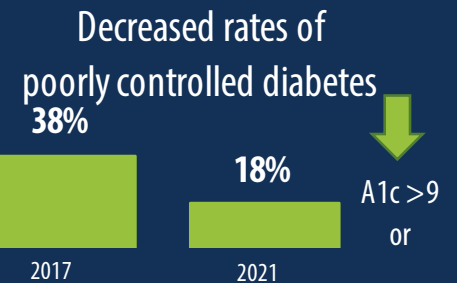
2018 - 2021

Diabetes Care

Reduce diabetes and complications in adults



2018: BVHS implemented a standard for outpatient diabetes care; including: point of care A1c analyzers; reporting plan to identify patients with needs; and the opening of a new diabetes center.



Access to Care

Mobilize response and stabilization services



2020: BVHS implemented behavioral health telemedicine in March 2020 in response to the need to provide services during the Covid pandemic. BVHS continues to offer telehelath services to improve access to mental health services.

27,996
telemedicine behavioral health visits

77%
of behavioral health visits are now delivered via telemedicine

Awareness

Community awareness and education of risky behaviors and substance abuse issues



2018: BVHS began offering and working with community partners to promote two substance use disorder programs: maternal opiate medical support (MOMS) and medical withdrawal management (MWM).

174
referred to the MOMs program

361
admitted for MWM services

Education

Trauma-informed health care



2019: BVHS hired a 24/7 behavioral health social work team who are trained to respond to mental health and/or substance use disorder crisis in the ED and also consults on medical floors for secondary needs.

3922
patients have been screened for mental health and substance use disorders