



I am proud to announce that Blanchard Valley Health System (BVHS) was recently recognized at the Gold Level by The Partnership for Excellence (TPE), Ohio, West Virginia and Indiana's Performance Excellence Program. This is the second year that BVHS has achieved the Gold Level recognition.

BVHS prepared and submitted a 50-page application based on the Malcolm Baldrige Criteria for Performance Excellence. The information covered BVHS leadership, strategic planning, customers, workforce, operations and results. Each application underwent a rigorous evaluation process involving a team of independent examiners, which concluded with an on-site visit. An independent panel of judges reviewed a feedback report submitted by the board of examiners and developed award recommendations for the TPE Board of Trustees.

Our team is honored to be recognized by The Partnership for Excellence. The criteria allows us to reflect on different areas of our organization and find opportunities for improvement.

We will receive a formal feedback report, indicating organizational strengths and opportunities for improvements. Our journey to performance excellence does not end here. We are excited to get our feedback report and learn more about what we can do to make BVHS better for our patients, our associates and our community.

By undergoing this process we are moving one step closer to our commitment of providing our communities with the right care at the right time and in the right way.

Sincerely,

A handwritten signature in black ink that reads "Scott". The signature is written in a cursive style with a large, sweeping initial 'S'.