

# Notice of Nondiscrimination

Blanchard Valley Health System (BVHS) complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. BVHS does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

## Blanchard Valley Health System:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact our patient relations department by calling 419.423.5559.

If you believe that BVHS has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

## BVHS Civil Rights Coordinator

Kristina Junge  
1900 South Main Street  
Findlay, Ohio 45840  
Phone: 419.423.5559  
TTY: 1.855.350.7840  
Fax: 419.423.5368  
nondiscrimination@bvhealthsystem.org

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, the BVHS patient relations liaison is available to help you.

## BVHS ADA/Section 504 Coordinator

1900 South Main Street, Findlay, Ohio 45840  
Phone: 419.423.5559  
Email: patientrelations@bvhealthsystem.org

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

## U.S. Department of Health and Human Services

200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1.800.368.1019, 1.800.537.7697 (TDD)

Complaint forms are available at  
<http://www.hhs.gov/ocr/office/file/index.html>.

**ATTENTION:** If you speak any of the languages listed below, language assistance services, free of charge, are available to you. Call our patient relations department at 419.423.5559. (TTY: 1.855.350.7840).

<b>Español</b>	ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 419.423.5559. (TTY: 1.855.350.7840).
<b>繁體中文</b>	注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 419.423.5559。 (TTY：1.855.350.7840)。
<b>Deutsch</b>	ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 419.423.5559 (TTY: 1.855.350.7840).
<b>ملحوظة</b>	إذا كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل على الرقم 419.423.5559. (رقم الهاتف النصي للسم والبكم: 1.855.350.7840).
<b>Deitsch</b>	Wann du Deitsch schwetzsch, kannsch du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 419.423.5559 (TTY: 1.855.350.7840).
<b>Русский</b>	ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 419.423.5559 (телетайп: 1.855.350.7840).
<b>Français</b>	ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 419.423.5559 (ATS : 1.855.350.7840).
<b>Tiếng Việt</b>	CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 419.423.5559 (TTY: 1.855.350.7840).
<b>Oroomiffa</b>	XIYYEEFFANNA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 419.423.5559 (TTY: 1.855.350.7840).
<b>한국어</b>	주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 419.423.5559 (TTY: 1.855.350.7840)번으로 전화해 주십시오.
<b>Italiano</b>	ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 419.423.5559. (TTY: 1.855.350.7840).
<b>日本語</b>	注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。419.423.5559 (TTY:1.855.350.7840) まで、お電話にてご連絡ください。
<b>Português</b>	Atenção: se voce fala a lingua portuguesa, temos a sua disposição servico de assistencia de traducao gratuito. Lingue para 419.423.5559 (TTY: 1.855.350.7840)
<b>Українська</b>	УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 419.423.5559 (телетайп: 1.855.350.7840).
<b>Română</b>	ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 419.423.5559 (TTY: 1.855.350.7840).

